Schedule360
*We **Know** Scheduling*

TELECOM CALL CENTER SCHEDULING

PROACTIVELY MANAGE CALL CENTER STAFFING

Managing a telemedicine department, profitable call center and/or home based telephonic staff requires a high level of organization to ensure proper oversight, reduce overstaffing, and eliminate the potential for overtime and unexpected staff shortages. The Schedule360™ Employee Scheduling and Labor Management Applications allow you to proactively manage staff scheduling and have a real-time view of who is working, even when they are not physically sitting in your office.

Schedule360's secure cloud-hosted scheduling solution enables you to align staff with demand and simplify the scheduling process. It provides complete transparency and communication between the scheduler, call center management and your staff in real time using the latest online and mobile technologies. Schedule360 enables you to organize and report shift openings to available staff, capture non-availability requests and integrate electronic timesheets with payroll compiling.

The **Schedule360** Advantage

- » **Configures to how YOU work**
- » **Unlimited scalability**
- » **Web-based anywhere access**
- » **Secure cloud-hosted convenience**
- » **True employee self-scheduling**
- » **Easy to learn and use**
- » **Affordable monthly subscription**
- » **Set-up and online training included**
- » **24/7 Customer support**

The Scheduling Solution Configured for YOU

Schedule360 is highly configurable and can be configured to fit your organization's unique needs. It can even be configured with different setups for each department or group within your organization.

Affordable Pricing

Schedule360 is available at an affordable monthly subscription and includes setup, 24/7 support and online training. It is scalable to virtually any size organization.

Schedule**360**.com

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Schedule360 Delivers Time And Cost Savings

» **Advanced Scheduling Automation**
Organize schedules and invite shift openings to qualified on-call staff, capture non-availability requests, integrate electronic timesheets with payroll compiling and more!

» **Optimized Staff Scheduling**
Ensure your call center team is properly staffed at all times to deliver the best customer experience and support

» **Employee Self-Scheduling**
Allows staff to search and accept shifts within their qualifications online via a computer or mobile device

» **Proactive Scheduling**
Integrated real-time reports allow one click management of compliance to work targets and enable rapid schedule management

» **Last Minute Schedule Management**
Enables last minute critical needs to be dispatched to all qualified employees to ensure optimal coverage for any situation

» **Real-Time Communication**
Instantly communicate essential information to your employees' e-mail, message boards and mobile devices

» **Integrated Survey Tool**
Allows the creation and dispatch of any Staff Survey for your facility or organization. Employees receive a Survey link to their message boards and complete online. Results are captured immediately for Management viewing.

» **Labor Tracking Analytics**
Monitor schedules and labor costs in real time to ensure optimal labor coverage for every shift

» **Payroll Compilation Reports**
Schedule360 can be configured to record all the complex variables associated with your payroll so you can easily compile a concise report for your payroll system or service.

About Schedule360

Since 2000, Schedule 360 has been exclusively dedicated to developing web-based employee scheduling applications that simplify scheduling and labor management. Our mission has always been to deliver the most robust, easy-to-use, flexible and affordable employee scheduling applications using the latest Web and mobile technologies. We have developed our Schedule360 Employee Scheduling and Labor Management Applications with unmatched configurability and scalability so they can fit the way YOU work without compromise.

REQUEST A DEMO TODAY

Call 877.441.5251
or email info@schedule360.com

Getting Started Is Easy

Because Schedule360 is a secure cloud-hosted application, there is nothing to download or install. We assign a dedicated Schedule360 representative who works with you to understand your unique scheduling needs, provides expert consultation and manages your setup with our IT, training and administrative teams.

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